

Cancellation fee claim form

If you've cancelled an existing Home Insurance policy with a different provider let us know if you are charged a cancellation fee. Santander are able to refund cancellation fees providing you supply the information required.

How to claim your refund

To claim your refund complete all of the following details and return to the address below. To complete the refund Santander must receive confirmation of the fee charged by your existing provider, please include a letter from your existing provider detailing the cancellation fee charged.

I/We confirm I/we paid a cancellation fee of	<input type="text"/>								
To (name of existing provider)	<input type="text"/>								
Previous policy number	<input type="text"/>								
Name(s)	<input type="text"/>								
Address	<input type="text"/> <input type="text"/> <input type="text"/>								
	Postcode								
My/Our new Santander home insurance policy number	<input type="text"/>								
Signature(s)	<input type="text"/>								
	Date <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		
Please send your details to: Freepost RSLG-KBZK-XXEU, Marketing – AHM 338, Santander Insurance Switcher Team, Santander House, 201 Grafton Gate East, Milton Keynes MK9 1AN.									

Please ensure that you have a new policy in place before cancelling your existing one, so there are no gaps in your cover.

Don't forget to contact your bank or building society to cancel any Direct Debit to your existing provider.

The refund of your cancellation fee will be paid up to six weeks after this form is received and will be paid to you by cheque. This offer applies to Santander home insurance policies bought over the phone, in branch or online (for either buildings, contents or both) and the offer may be withdrawn at any time. Only one claim can be made per policy.

